



IT Business Analyst  
(m/f/d)

## About yes&

yes& is a creative & innovation consultancy. We specialise in communications & strategy, combined with digital product creation. By combining beautiful design, accurate data & the right technology, we help our clients achieve growth. We form partnerships with our clients through a desire to always build & improve.

We value our people & invest in them through offering excellent benefits, competitive salaries, & superb career development opportunities. We recognise & reward hard work. In return, we expect our people to bring the commitment; drive & talent to add significant value to our company.

## The Role

The IT Business Analyst, (IT BA), will be responsible for managing projects related to the analysis, configuration, & improvement of various IT platforms.

They will build effective working relationships with users of the platform to identify & manage technical needs in support of their business strategy & the platform's strategic objectives.

Based in Dublin/Berlin, the role will report into the Programme Manager & will be part of a company that has bases in Dublin, Berlin, & a sister company in India.

## Main Responsibilities

- > Develop a good understanding of the reporting & functional requirements of our customers to assist in delivering these requirements through various IT platforms
- > Develop an in-depth understanding of the IT systems used & developed within the business
- > Collaborate with business stakeholders to understand key business objectives & ideas to shape scope of projects
- > Research & review business processes & new IT advancements to make systems more modern
- > Develop projects & monitor project performance, supporting project manager with planning, budgeting, documentation, & reporting
- > Build, organise, help prioritise & maintain the project backlog over the course of the project
- > Facilitate the ongoing backlog refinement process, supporting Product Owners & Scrum Masters to define value, priority, & select scope for upcoming releases & sprints
- > Collaborate within project teams with members such as Product Owner, Business Users, & Technical Team to write & elaborate user stories to include acceptance criteria & business rules per the team's "Definition of Done"
- > Report to & liaise with stakeholders on all stages of the project ensuring there is common understanding of the user story & acceptance criteria

- > Maintain an overall view & perspective of the “big picture” & understand how parts of each project fit together to provide the overall solution
- > Facilitate user acceptance testing

### **Education & Experience**

- > Degree / equivalent qualification / experience as a Business Analyst
- > Experience in IT project management or similar technical role a plus

### **Skills & Abilities**

- > Excellent verbal & written communication skills & the ability to interact professionally with diverse groups, executives, managers, & subject matter experts
- > Experienced in various business analysis techniques such as; functional decomposition, context diagrams, stakeholder analysis, state diagrams, mock-ups, functional requirements, non-functional requirements, use cases, business process definition, user stories, & backlog management
- > Ability to take ownership in delivery of projects on time & within budget
- > Ability to collate, structure, & analyse data
- > Strong understanding of Excel & Microsoft Products
- > Familiar with Power BI & Microsoft Power Apps
- > Experience managing projects in both a waterfall & agile environment a plus
- > Experience working in fund & property management a plus
- > Fluent in English, both written & verbal. French language a plus.

### **Benefits**

- > Development opportunities - support for further education & training
- > Career progression - we value our employees & promote from within the company
- > Flat hierarchy
- > Modern workplaces
- > Opportunities to travel to our European offices
- > Amazing parties & events
- > Discretionary days at Christmas

Salary: Dependent upon experience

Contract: Indefinite

Hours: 40 per week

To apply for this position, please e-mail your CV to: [careers@yes-and.io](mailto:careers@yes-and.io)

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